



A Partner Solution for Cross Industry

Seamless Access to Captured Documents in Lawson or Other ERP Applications

IBM **Information Management** software

IMC DocConnect

Partner Solution

■ **Target Industry**

Cross Industry

■ **Business Application**

Lawson Connector

■ **Products**

IBM FileNet Capture

IBM FileNet Content Manager

IBM FileNet Services

Business Challenge

To be successful, your company must demonstrate a high level of agility through all corners of your business. You need to ensure access to non-structured data (i.e. paper documents) used to support customer and employee information represented in the Lawson software application data set. It is critical to make these and other enterprise resource planning (ERP) related support materials accessible via Lawson's thick and thin clients.

Manual processing of these paper documents contributes to inefficiencies, lengthy transaction times, and soaring administrative costs. Your company needs to be able to access all structured and unstructured information easily to achieve maximum efficiency, superior customer service, and effective cost control.

Also, companies must be able to extend the reach of Enterprise Content Management (ECM) capabilities in order to address ad hoc needs of external departments. Secured extensions to other departments addresses the majority of inquiries for static data, helping the implementing departments address their ERP requirements.

Solution

DocConnect, from Information Management Consultants, Inc. (IMC), addresses the unique business requirements of specific vertical markets or horizontal business functions. DocConnect integrated with IBM's Enterprise Content Management suite of products, replaces costly paper and microfilm with automated capture, display, storage, retrieval and management of images, documents, and reports. The software streamlines total information management by eliminating costly, time-consuming, manual document searches, and routing of paper documents. DocConnect preserves and manages these processes electronically to gain valuable space and time to increase overall efficiency.

DocConnect's configurable modules include:

- **DocConnect Capture** – leverages IBM ECM functionality that is used to capture documents through scanning, importing and indexing methods.
- **DocConnect Retrieval** – a set of IMC developed modules that are used to integrate IBM and Lawson at the desktop and Web Server.
- **DocConnect Output** – based on IBM's native print functions, allows the user to print documents through standard printers.



DocConnect manages the high-speed acquisition, distribution, and access of transactional content and objects of all types. Further, it provides a foundation for building Web-centric applications to support the creation of customized line-of-business applications. The software creates and manages high-transaction, mission-critical business processes in a dynamic Web environment.



Value Proposition

When you can count on a packaged solution to provide timely access to all business information, whether its origin was paper or electronic, your company will realize solid benefits such as:

- Reduced implementations times
- Image-enabled Lawson applications
- Elimination of redundant paper storage and filing systems
- Reduced storage costs
- Reduced approval times due to electronic routing capabilities
- Improved customer service
- Extended document management capabilities

DocConnect helps you get the right information to the right people throughout your enterprise on a timely basis, improving productivity and customer service for your organization and for your customers.

Company Description

IMC, Inc. is an internationally recognized systems and software development firm known for building innovative IT custom and packaged solutions for government, commercial businesses, higher education and scientific organizations. IMC and its subsidiaries offer a variety of services focused on integrating technologies to solve complex business problems. IMC's projects have been recipients of the prestigious "Golden Hammer Awards" given by the Office of the Vice President of the United States. The company was also listed in the top 20 "Ones to Watch" list in 1998, and in 2002, IMC won an Industry IT award by GCN (Government Computer News) for being among the Top Fast-Growth companies.

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